What To Do?

1. Do Not delete anything.
2. Do Not turn the computer off.
3. Do Not attempt to make contact with the person who is sending the questionable material.
4. Immediately notify the San Jose Police Department at 408-277-8900 or 911

Resources:

San Jose Police Department
Child Exploitation Detail
408-277-4102
www.sjpd.org

National Center for Missing/Exploited Children
1-800-843-5678
www.missingkids.com

CyberTipline: www.cybertipline.com

Federal Bureau of Investigation
408-995-5644

U.S. Customs Service
800-323-5378

U.S. Postal Service
800-275-8777

Provided by:
The Mayor
and
San Jose City Council
Remember! Your Personal Computer is Not a Baby Sitter

Introduction

The internet is a fabulous learning tool for the entire family. It does, however, have its inherent dangers which include the potential for criminal activity by individuals seeking out unsuspecting children. If not supervised properly your children could become victims of internet predators. Parents must be aware of the dangers of the internet and learn how to safeguard their children from them.

Warning Signs

- Excessive use of online services or the internet
- Preoccupation with chat rooms
- Downloaded graphic files, i.e., files ending in .jpg, .gif, .bmp, .tif, .jpg
- Telephone calls and/or gifts from strangers
- Arranging meetings with people you don’t know

Definitions

- **Cookies**: A small text file stored on your computer by a Web site you have visited
- **Internet**: A global network of information accessible by a computer
- **ISP**: Internet service providers
- **Parental Blocking Software**: Software programs that are specifically designed to block harmful Web sites from children
- **Parental Controls**: Offered by most ISP providers for parents to control access to Web sites
- **Temporary Internet Files**: Files automatically stored on your computer when accessing Internet sites

Safety Tips

- Keep your computer in a centralized area of your home.
- Have your Internet account in your name with a password you should not share.
- Utilize blocking software either purchased or offered by your ISP.
- Make sure children are only exchanging email with people you and they know.
- Only let children use chat areas that you supervise.
- Look for changes in your child’s general behavior and attitude.
- Make sure you are aware of any other computers your child may be using.

Tell Your Children

- Never give out or send personal information
- Do not fill out “personal profiles”
- Do not exchange pictures unless supervised
- If you feel uncomfortable about an inquiry, tell an adult and do not respond to message
- Never agree to get together with someone you meet online without parental supervision

San Jose Police Department

Child Exploitation Detail
Protecting our Children